

## **Megan M. Pfaltzgraff**

6329 Montgomery Road

Cincinnati, OH 45213

(513) 924-1027

pfaltm@fuse.net

### **CAREER OBJECTIVES**

To work as an Information Technology Director with a progressive company or institution. To apply my knowledge and experience to further the organization's advancement and align technologies with business strategies, while also providing compliance and stability of operations.

### **EDUCATION**

BBA Degree, Information Systems, Graduated 1990  
University of Cincinnati, College of Business Administration

Associate Degree, Computer Programming Technology, Graduated 1987  
University of Cincinnati, University College

### **PROFESSIONAL EXPERIENCE**

- 9/09-Present     Director of College Computing, University of Cincinnati College of Engineering and Applied Science, Cincinnati, OH
- ◆ Oversee operations for the College Computing department, including the following functions: student support, programming/development, network services, desktop support and lab support. Serve as liaison between College Computing and college leadership, central IT and other college IT departments. Set IT direction and strategies for the college.
  - ◆ Administrative Functions – Responsible for 20 person department (staff, graduate assistants and student workers), developing and monitoring \$1M budget for the College Computing department, establishing contracts with vendors, procurement for purchasing and developing IT related policy and procedure.
- 5/99-4/09        Information Systems Section Chief, Hamilton County Department of Job and Family Services, Cincinnati, OH
- ◆ Oversaw operations for the Information Systems department, including the following units: programming/development, networking, telecommunications, pc technicians, help desk, operations and training. Serve as liaison between I.S. and agency top management and other county and state departments. Set IT direction for the agency.
  - ◆ Administrative Functions – Responsible for 70+ person department, developing and monitoring \$6M budget for the Information Systems department, establishing contracts with vendors, procurement for purchasing and developing IT related policy and procedure.
- 5/97-5/99        Project Manager, Hamilton County Department of Job and Family Services, Cincinnati, OH.
- ◆ Management of a development team consisting of internal employees and outside consultants, who implemented the Oracle Financials Application. In addition to this, I oversaw the development of a custom system, which was integrated into the Financials Application.

- ◆ Implemented and supported four modules of Oracle Financials ERP: General Ledger, Purchasing, Accounts Receivable and Accounts Payable.
- ◆ Oversaw the development of custom applications which were integrated with the Financials Application.
- ◆ The database engine used was Oracle RDBMS v7.3 running on an AIX RS/6000. The development tools used were Oracle's Developer/2000 Forms 4.5 and Reports 2.5 running on Windows 95.

- 12/93-5/97 Information Specialist, Federated Claims Services Group, Cincinnati, OH.
- ◆ Developed bankruptcy claims systems for internal use and for outside clients who have filed Chapter 11 Bankruptcy.
  - ◆ Interacted with clients to derive specifications for various managerial reports, system enhancements and general bankruptcy consulting.
  - ◆ Systems were developed using Oracle RDBMS v6 and v7, Oracle Utilities, SQL\*Forms, SQL\*Plus, SQL\*Plus and SQL\*Menu on a SCO Unix platform.
- 11/91-12/93 Programmer/Analyst II, Great American Insurance Company, Cincinnati, OH.
- ◆ Developed automobile insurance rating systems in Realia of COBOL on a Novell network for use at the insurance agent's site.
  - ◆ Analyzed and maintained automobile insurance rating systems in OS/VS COBOL and COBOL II on an IBM 3090 MVS/XA under a TSO operating system.
  - ◆ Network Administrator on a Novell Netware v3.11 LAN.
  - ◆ Created EasyTrieve programs for various adhoc reporting.
  - ◆ Installed all new hardware equipment attached to the network, such as PC workstations and printers.
  - ◆ Installed all new software applications on the file server and workstations.
- 11/86-11/91 Programmer/Analyst, Swallen's Incorporated, Cincinnati, OH.
- ◆ Headed up automation of manual accounting system into Oracle Financials General Ledger Application. Created several conversion procedures to feed data into the Financials Application.
  - ◆ Analyzed, designed, coded and maintained business applications written in Oracle Tools v6, Microsoft C, Clipper v5.0 and dBaseIII+. Such systems included: Inventory, Sales Audit, Accounts Receivable and Gasoline Tracking systems.
  - ◆ Developed communication scripts in ProComm Plus and Blast.
- 8/85-12/86 Math Tutor, University of Cincinnati, University College.
- ◆ Tutored University College students from Elementary Math Analysis through Calculus.

## **OTHER RELEVANT TRAINING / EXPERIENCE**

Cincinnati Faculty Club, Board of Governors 2011-2015  
 ITIL Foundation Certification - 2012  
 Project Management Professional Certification – PMI 2009-2012  
 Six Sigma Black Belt Certification – Xavier University 2007  
 Chairperson & Member of Ohio Job & Family Services Metro Counties IT Committee 2001-2009  
 Co-Chairperson & Member of Hamilton County Inter-County Processing Advisory Committee  
 Zenger Miller Leadership for Results Certification

**INTERESTS** Golf, Yoga, Billiards